

INTERVIEW WITH COMPANY EXPERT

The type of content most frequently used in the **EXTERNAL ANALYST** buying process, interviews with company (ie supplier) experts were used in 32% of purchases. 19% of B2B buyers rated external analyst information 10 out of 10 for influence during the buying process. **TECHNICAL SPEC** INDUSTRY COMPARISON MORE INFLUENCE TESTIMONIAL Although traditionally seen as powerful, customer testimonials were in fact seen to be less popular and less influential than content direct from the supplier. 'HOW TO' GUIDE **PEER REVIEW** The published opinions of peers were seldom sought and had little influence on the buying process.

Buyers need facts to make buying decisions. Pricing information and product details were therefore the most frequently sought information types according to the Buyersphere survey. But buyers also want other opinions to help form their own, and the report shows that those opinions are not equally influential or popular...

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PRICING INFO

The Buyersphere Report asked 211 B2B buyers about what they do during the buying process - and why they do it.

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